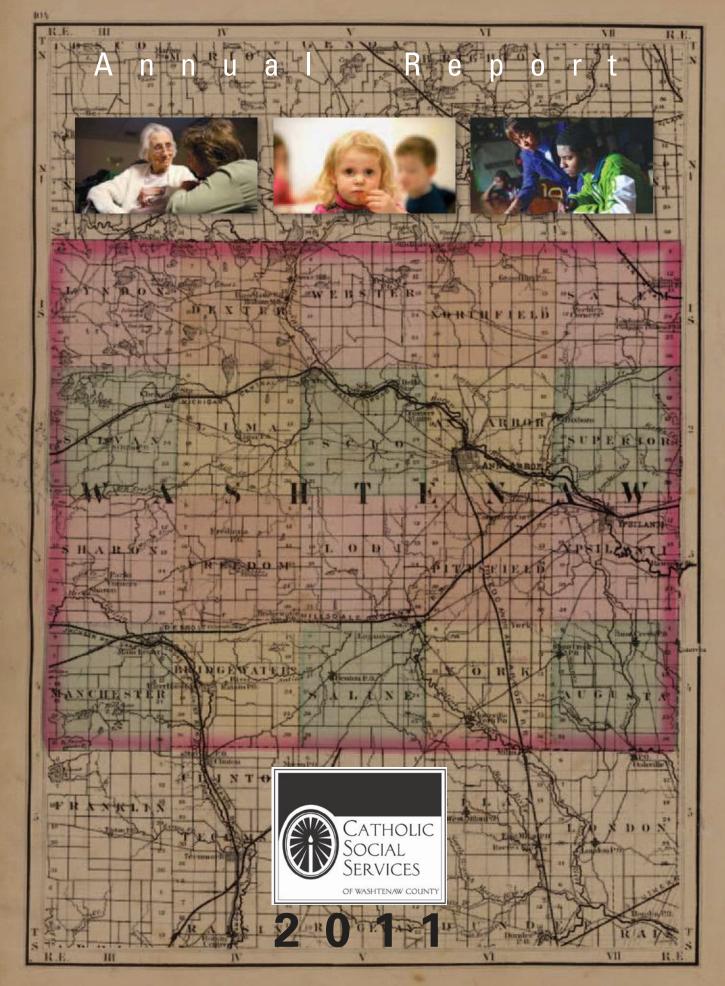
Catholic Social Services of Washtenaw County & The Marnee and John DeVine Foundation



Serving all faiths, all ages and all walks of life since 1959



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The Year in Review

"There is so much to do."

Our community is many things: world-class academia, farmland, small town and city savvy, haute culture, blue-collar, white collar, multi-ethnic, the haves and the have-nots. We are not one-size-fits-all, and like the community we serve, Catholic Social Services of Washtenaw County's (CSSW) mission is diverse, distinct and determined.

Clearly, there is much to do.

CSSW has a long history of helping vulnerable individuals regardless of their age, religion or background. But we haven't stopped here. Our agency is moving forward to identify and remove the obstacles impeding a quality life for those subsisting in the margins. It is a considerable undertaking, but through our dedicated staff, volunteer team and colleagues, CSSW is up to the challenge:

- CSSW was awarded \$606,647 for 2011-2012 by the Washtenaw Coordinated Funders, a collaboration of the
 Office of Community Development (representing the City of Ann Arbor, Washtenaw County, and Washtenaw
 Urban County), the United Way of Washtenaw County, and the Ann Arbor Area Community Foundation. The
 funding will support the following programs and focus areas: Aging, Early Childhood, Housing, and Safety
 Net Health and Nutrition.
- In October, volunteer Joseph McCadden was honored as "Michigan's Senior Volunteer of the Year" for his
 outstanding work on behalf of the agency's Tax Assistance program. Governor Rick Snyder presented McCadden
 the State's highest award for volunteerism. In the 16 years he has been at the agency, "Joe the Tax Man" has
 volunteered more than 1,400 hours to CSSW annually, helping more than 4,500 low-income seniors and disabled
 adults receive \$10 million back in tax refunds.
- In the past year, the CSSW Emergency Food program expanded its hours and established new services to help low-income families. In addition to providing non-perishable food and personal care items at no cost to thousands of local residents, the program now offers baby formula and Food Stamp application assistance.
- In 2011, CSSW formed partnerships with two community groups: Casa Latina and the Literacy Coalition of Washtenaw County.
- CSSW last summer hosted nine social work students from Shingu and Daejin Universities in South Korea. Likewise, through the University Of Michigan School of Social Work, the agency also welcomed two University of Hong Kong interns who, along with the Korean students, spent their time working at various agency programs.
- The annual RSVP Recognition event honored the more than 550 older adult volunteers who contributed nearly 69,000 hours of service to benefit local non-profit organizations.

Looking ahead, we are building on the successes of 2011. In January 2012, CSSW was awarded a highly competitive \$400,000 Social Innovation Fund sub-grant from the Corporation for Supportive Housing to participate in a demonstration project providing housing and coordinated health care to homeless adults. One of four pilot projects nationwide, the Washtenaw Frequent Users System Engagement (FUSE) program involves a county-wide coalition of 14 public and non-profit agencies.

CSSW could never do this alone, which is why we are grateful for our colleagues helping us serve the immediate and longterm needs of families in Washtenaw County. They are our partners, as are the agency's loyal supporters whose generosity of time and treasure enable CSSW to fulfill its mission.

There is much to do. With your belief in our efforts, we are well on our way.

H-2ft

Lawrence Voight, LMSW

Catholic Social Services

of Washtenaw County

President

Michael Reid Chair Catholic Social Services of Washtenaw County

K Cather Slinke

Tony Glinke President The Marnee & John DeVine Foundation



Programs & Services

Counseling/Marriage Preparation

- · Counseling and Behavioral Health Services (Individual, family, substance abuse, group)
- Parish Outreach (Marriage preparation classes)
- RA1SE Program

Seniors

- Adult Day Services ~ "The Oaks"
- Grandparents as Parents
- Interfaith Volunteer Caregivers (Respite)
- Medicare/Medicaid Assistance
- Neighborhood Senior Services:
 - Neighbor to Neighbor home repair
 - Home safety and chore assistance
 - Medical transportation
 - Companion services
- RSVP (Senior Volunteers)
- Tax Assistance

Parenting

- Families First
- Family Time (Supervised Parenting & Exchange)
- Father Patrick Jackson House
- Grandparents as Parents
- Healthy Families

Pregnancy/Adoption

- Adoption & Post-Adoption Services
- Father Patrick Jackson House
- Pregnancy Counseling

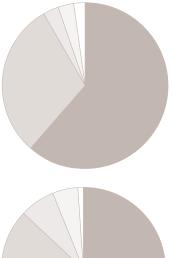
Community Living Support (Food, Health & Housing)

- Emergency Food Program
- Housing Support Services
- HVA Patient Advocacy Program
- Intentional Communities of Washtenaw (ICW)

Violence Intervention

- Alternatives to Domestic Aggression (ADA)
 - No Más
 - RENEW (Reflectively Embracing Nonviolence through Education for Women)
- Washtenaw Child Advocacy Center (WCAC)

Percentages are based on number of clients reporting and rounded to the nearest whole number.



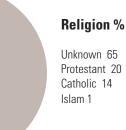
Race/ethnicity %

White 61 African-American 30 Asian 3 Latino/ Asian/Native American 3 Multi-racial 3



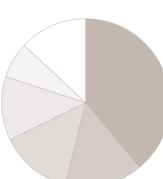
Age %

Older Adults (61+) 36 Adults (25-60) 51 Young adults (20-24) 6 School Age (5-19) 7 Preschool (0-4) 1



Gender %

Female 61 Male 39



Income %

Under \$5,000 39 \$5,000-9,999 15 \$10,000-14,999 14 \$15,000-24,999 12 \$25,000-34,999 7 \$35,000-over 13

Nancy and Chris *Families First program*



Nancy will tell you straight out she had a bad attitude. Actually, she was utterly out-of-control. A new mom at 17, the Jackson resident's erratic lifestyle—an explosive temper, personal recklessness, negligible parenting skills—did not create a stable environment for a newborn. "I didn't want to listen," she admits. "I didn't want somebody to tell me what I should be doing."

Shortly thereafter, Child Protective Services (CPS) was alerted and she was referred to the CSSW Families First program in Jackson. Nancy's bad attitude prevailed and she clearly was not willing to cooperate. Not long after, CPS intervened and her son was removed to ensure his safety. Nancy had two more babies by different dads within the next several years, and she relinquished custody of them as well. Life was not good.

"My whole life is better."

In 2010, after she gave birth to a baby girl named Caroline, Nancy and her fiancé Chris were ecstatic. Their excitement was shortlived, however, when the hospital refused to release the baby to her custody. Ultimately, Chris was granted guardianship under the condition they both participate in Families First. This time, Nancy was ready to listen. To change. To become the kind of mother Caroline needs and deserves.

"We do whatever it takes to get our families on the right track," explains Cathi Kelley, Families First program director. "We make sure they go to parenting classes or substance abuse counseling; we help fix up their homes. You name it, our workers are there."

Nancy and Chris agree. When their case was referred to the program last year, Nancy shelved the belligerence and, with the guidance by Families First, established clear, achievable goals. She attended parenting classes and psychotherapy to develop better coping strategies; Chris voluntarily signed up for the Community Action Agency's Proud Fathers program. Now married, both committed to providing a safe, stable and loving home for Caroline.

"I'm so glad I did this," Nancy confirms. "My whole life is better."

There is much to do ...

2011 Agency Highlights

Counseling/Marriage Preparation

- In its first year, the Recovery After an Initial Schizophrenia Episode (RA1SE) Early Treatment Program exceeded its recruitment goal by 50 percent
- The number of couples enrolled in We C.A.R.E. marriage preparation classes grew by 17 percent from the previous year

Senior Services

- "The Oaks" Adult Day Services program noted a sizable increase in clients experiencing mental health problems in addition to adults with memory impairments
- The Interfaith Volunteer Caregivers program provided 1,740 hours of respite care for 38 families caring for a chronically ill older adult
- The Medicare/Medicaid Assistance program (MMAP) counseled 749 clients, enabling clients to save thousands annually in Medicare expenses
- Neighborhood Senior Services assisted 477 older adults last year, an increase of 28 percent. Included in the wide range of services were home repairs, substance and elder abuse screenings, and medical transportation, resulting in 91 percent of clients reporting a greater sense of safety and security
- RSVP volunteers donated more than 69,000 hours of service to 83 local non-profit agencies
- Tax Assistance volunteers enabled more than 1,000 clients to receive \$630,000 in tax refunds and credits



Parenting

 The Family Time (supervised parenting/exchange) program grew 80 percent from 148 to 267 clients. Both custodial and non-custodial parents reported an increased sense of safety while participating in the program

There is much to do ...

Parenting, cont.

- Grandparents as Parents successfully recruited new participants from outlying Washtenaw County communities
- Ninety-five percent of families in the Healthy Families program were free from abuse and neglect, connected to a primary physician, and had their children up-to-date on their immunizations

Pregnancy/Adoption

- Due to the program's respected reputation, Adoption Services is the first referral source of local hospitals, physicians and agencies
- Eighty percent of the pregnant and parenting teens at the Father Patrick Jackson House increased their income and educational attainment, helping to ensure a stable transition to independent living
- Every Pregnancy Counseling client who completed an adoption plan reported receiving a complete and comprehensive education on their rights and responsibilities

Community Living Support (Food, Health & Housing)

- The Emergency Food program distributed more than 30,000 pounds of food each month to help 1,671 households who reported an annual income just above \$3,100
- The average tenancy for Housing Support Services clients was 2.3 years. These results are significant because vulnerable adults in the program are at extremely high risk of homelessness
- In its first year of operation, the HVA Patient Advocacy program received 21 referrals resulting in a 77 percent decrease in ambulance runs
- Intentional Communities of Washtenaw, a sustainable housing community for adults with disabilities, doubled the number of members living independently by opening a new site at Woodchase apartments in Ann Arbor
- Upon completion of their required participation, many clients in the Alternatives to Domestic Aggression RENEW program for women return to seek additional support.
- The Washtenaw Child Advocacy Center expanded its services to serve parents in addition to sexually abused children, resulting in an 81 percent increase in clients









RSVP Volunteers: Pittsfield Senior Quilters



Once a week, more than 20 RSVP program volunteers meet at the Pittsfield Senior Center quilting blankets, pillows, caps, scarves, gift baskets, helmet liners, and fabric walker bags. Here's the kicker: They don't keep a single item for themselves.

The Pittsfield Senior Quilters, a group started 13 years ago by retired Home Economics teacher Mary Sougstad, donates everything they make—more than 1,500 quilts a year alone—to a variety of folks including children at Mott Hospital, convalescent center residents, homebound seniors from St. Francis of Assisi, Father Patrick Jackson House families, and even U.S. Army service members. Each design is unique, made by a volunteer who spends hours creating and sewing their own work. Made meticulously with care, it is appreciated.

A recipient of the President's Volunteer Service Award, Mary welcomes quilters at all levels of experience, noting that all the materials are provided free of charge. Like the excellent teacher she was, she instructs, actively encourages and, most importantly, makes the experience fun and meaningful for each of the members.

Thousands of quilts, hats and scarves later, the group has certainly come a long way. Mary and her fellow quilters embody the spirit of RSVP volunteerism by making life a bit warmer, one blanket at a time.

There is much to do ...

Community

When you face a challenge, you do what works. For Catholic Social Services of Washtenaw County, what works is standing as a cohesive team to identify and respond to the hardships of local families. Yet we do not walk alone in our mission to help our neighbors in the most difficult of circumstances. We are part of a community, working with our colleagues in the non-profit and public sectors to empower vulnerable families to turn their lives around.

• Blueprint for Aging

CSSW provides coordination and planning for the the Blueprint for Aging—a collaborative of seniors, nonprofits, businesses, and local government working to improve the services, care, and quality of life for older adults in Washtenaw County. Established to respond to the rapidly growing demographic of older adults, the Blueprint convenes stakeholders to understand community issues, and creates and tests innovative system changes that make Washtenaw County a great place to live and age.

Intentional Communities of Washtenaw (ICW)

A program of Catholic Social Services, ICW is an association of parents and concerned citizens dedicated to creating sustainable housing communities for disabled individuals regardless of their race, religion or ability to pay. The program promotes supported housing options enabling adults with disabilities to thrive in a dignified, productive and independent community setting.

Michigan Prison Re-entry (MPR)

CSSW works in Washtenaw and Livingston counties to reduce crime by implementing a seamless service and supervision plan developed with each client from the time of their entry into prison through their release and reintegration into society.

Washtenaw Child Advocacy Center (WCAC)

A child-focused program where the Michigan Department of Human Services, Washtenaw County Prosecutor's office, local law enforcement agencies, mental health and medical professionals, and victims' advocates work together to conduct forensic interviews and make team decisions about the investigation, treatment, and prosecution of child sexual abuse cases. The program helps minimize the trauma to children and families by offering crisis intervention services, coordinated case management and emotional support as the case goes through the legal system.

Washtenaw Housing Alliance (WHA)

The WHA is comprised of more than two dozen non-profit organizations providing shelter, housing, and supportive services for those who are homeless or at high risk of homelessness. In addition to CSSW, this extraordinary collaboration harnesses the commitment, energy and resources of the private sector, a major hospital system, the Cities of Ann Arbor and Ypsilanti, Washtenaw County, three institutions of higher learning, and the community at large.

There is much to do ...

Play on, Norman Bowers

Member of The Oaks ~ Adult Day Services

Norman Bowers started playing the violin 86 years ago. The violin was a gift from his mother, which he played at his church and later in the junior high school band. For family and friends, at social gatherings and retirement homes, Norman continued entertaining others throughout his adulthood. He loves it to this day, almost as much as those appreciating his *joie de vivre* flowing from each note he plays.

You might reasonably believe he would tire of performing. After all, when he first picked up the violin, Calvin Coolidge led a country of 115 million and Winnie-the-Pooh was a brand new kid's book. Radio was in its infancy, movies didn't talk and the idea of space travel or the internet would have been the stuff of H.G. Wells. Yet play on, he does.

Norman started coming to The Oaks~ Adult Day Services several years ago, after his wife Laura died and he moved in with his nephew and family. Now 95 and legally blind, he performs at The Oaks each Friday along with several volunteers who play the piano and harp.

"I thank God for coming here (to The Oaks). Everyone is so friendly, and I still get to play, though I can't see the music anymore since I lost my sight to glaucoma about a year ago," Norman explains.

He might not have the stamina to stand very long while playing, and reading music is no longer an option. Nevertheless, he still knows how to hold an audience. Play on, Norman Bowers. You're an inspiration to us all.

Our supporters step up. In good times and bad, their generosity has literally changed lives, enabling Catholic Social Services to help more than 8,100 vulnerable families, children and adults last year alone. They stand with us, side by side, knowing what we do together matters.

- Cash contributions ~ Direct donations support programs and services. If donors work for a company with a matching gifts program, they may send their check with a completed matching gifts form provided by their employer.
- Gifts of tribute ~ Gives supporters the opportunity to express a lasting tribute at any time in memory or in honor of those special people in their life. An imprinted card is sent to the person or family of the person named in the gift.



- **United Way designations** ~ Enables CSSW donors to direct their United Way contributions directly to the agency
- Endowment fund gifts ~ Supporters may contribute to the The Marnee & John DeVine Foundation, Ann Arbor Area Community Foundation or the Community Foundation for SE Michigan Endowment funds that provide a source of perpetual income and stability for CSSW programs.

Help us help others

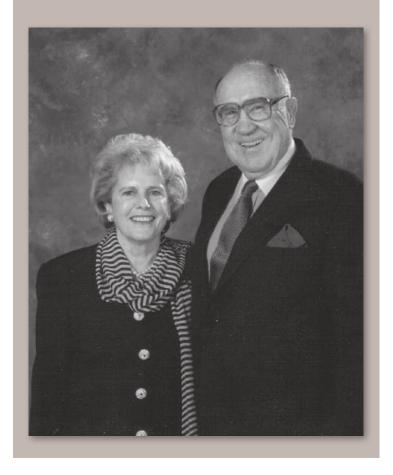
Call the CSSW Development office at: **734.971.9781**, **ext**. **313** or email: **development@csswashtenaw.org**. If you would like to make a contribution online to Catholic Social Services please visit: **www.csswashtenaw.org**



The Marnee & John DeVine Foundation of Catholic Social Services

As the agency's philanthropic arm, The Marnee & John DeVine Foundation has raised more than \$1 million through special events and individual and corporate gifts to support the CSSW endowment funds. Former DeVine Foundation Presidents Herbert Black, Jr. and Jay Hughes chaired the continuing CSSW Retire the Mortgage campaign. The Campaign enables the agency to reduce the remaining debt on the Packard office while releasing additional funds to support program and capital improvements.

Supporters have the choice of making a direct donation to any of the CSSW endowments or leaving a gift through a will, trust or life insurance and retirement benefits. Gift planning assistance is also available on request.





The Mary Margaret Kelley Fund

Established in memory of Mary Margaret Kelley who passed away in 2010, the Mary Margaret Kelley Fund will support the Father Patrick Jackson House Program of CSSW. As one of the founding members of the Father Patrick Jackson House, Mary Margaret's support continued throughout the years. Mary Margaret's legacy was her commitment to creating an affiliation with CSSW. As a result of Mary Margaret's passion for the mission, Father Pat's became a program of CSSW in November 2002. This fund will help provide stability to the program while maintaining its mission of providing a safe, nurturing home environment and helping teen moms develop the education and living skills needed to become self-sufficient.

A named endowment fund creates a permanent legacy, perpetuating your ideals and your name while ensuring that Catholic Social Services may continue to help our community's most vulnerable families. If you are interested in establishing your own named fund, **please call 723.971.9781 ext. 323**.





Brunch at the Big House

U-M may have lost to MSU that weekend, but the grandeur of the Big House remains unsurpassed! On October 16th, more than 180 guests attended the Marnee & John DeVine Foundation's "Brunch at the Big House" raising \$70,000 to benefit the families served by CSSW. Held in the Jack Roth Club inside Michigan Stadium, the event featured a menu of delicious tailgate food and spirits as well as a special raffle. Dr. Kim and Darlene Eagle co-chaired the event, with Jim Brandstatter, Robbie Timmons and Cathy Schembechler serving as honorary chairs.

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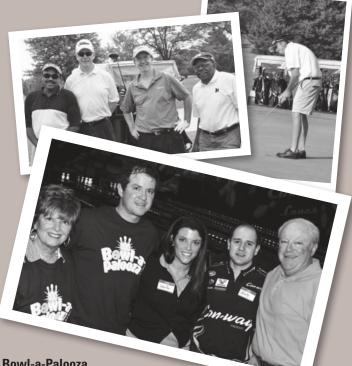


St. Patrick's Feast

Held March 13 at St. Thomas the Apostle parish in Ann Arbor, the 2011 St. Patrick's Feast brought in \$27,000 to support the Father Patrick Jackson House program (FPJH). One hundred and sixty-five guests, including CSSW and DeVine Foundation board members as well as the families of Father Patrick Jackson and other long-time supporters of the program, enjoyed traditional Irish music along with a hearty dinner of corned beef and cabbage, with wine and beer donated by 0 & W Inc. Brian Kelley and Joseph Easthope served as Event Chairs.

Chip-in Fore Children

The golf was even hotter than the weather at this year's Chip-in Fore Children Golf Outing on July 18th, raising \$18,000 to benefit the Father Patrick Jackson House and Washtenaw Child Advocacy Center. Held at Travis Pointe Country Club, one of the area's most elegant private courses, golfers participated in prize raffles, a live auction, and an award banquet emceed by Ira Weintraub of Sports Talk 1050 AM. Special thanks to all who supported this event including our major Sponsors: Pietrasiuk Family Foundation; Mark A. Kelley, MD, Zingerman's Community of Businesses.



Bowl-a-Palooza

The Intentional Communities of Washtenaw (ICW)

program held its third annual Bowl-a-Palooza fundraiser in Spring 2011 at Colonial Lanes in Ann Arbor. ICW members along with their families and friends enjoyed an afternoon of free bowling, pizza and t-shirts provided

by the following generous sponsors: United Bank & Trust Zingerman's Echo Valley Home & Garden Products Kathy & Rick Cohen Dykema Lewis Jewelers The Huntzicker Family

The Bloom Family Kapnick Insurance Herb & Chris Black Worth Ethic Corp. Carlisle/Wortman Associates The Write Touch

The Bowl-a-Palooza provides an opportunity for developmentally disabled adults to strengthen friendships as well as flourish in the support of the larger community. Special thanks go to Event Chairpersons Kathi Cohen, Pat Rabe, Maureen Forrest, Barb Carlisle and Martha Bloom.

2011 Supporters ~ Catholic Social Services and The Marnee & John DeVine Foundation

The following list includes all unrestricted, program-restricted and endowment gifts. CSSW makes every effort to ensure gifts are acknowledged accurately. If you find any errors or exclusions, please call the Development Office at 734.971.9781 ext. 334

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United Way Day of Action

Last summer during the United Way of Washtenaw County annual Day of Action, four tireless volunteers from the Yeo & Yeo CPA firm worked hours in the heat and humidity to spruce up the grounds at Father Patrick Jackson House. THANKS to Andrea, Kaitlin, Tom, and Tray for the beautiful work and wonderful attitude!

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Birth Mother's Day

On May 7th, more than 75 birth moms, adoptive families, their children and friends attended the 14th Birth Mother's Day Celebration at the CSSW Packard office. Held each year the day before Mother's Day, the event remembers and recognizes the joys and sorrows that come with being a birth mother. Four birth moms shared their experiences through songs, poetry and readings while adoptive families honored their courage and selflessness. By the end of the program, there wasn't a dry eye in the room.

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One plays drums in a pop band and worked at Disney World; the other is a feisty advocate for individuals with disabilities. Peter Lee and Diana Sun, CSSW social work interns from the University of Hong Kong, show that moxie and dedication to helping others transcends cultural differences. For several months this past summer, Peter and Diana worked primarily with the agency's Housing Support Services (HSS) assisting in client case management as well as developing program evaluations and women's group curriculum. Far from being a barrier, their diverse approach was welcomed by clients and staff alike.

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U.S. Department of Justice, Victims of Crime Act (VOCA) United Way of Washtenaw County Washtenaw County Department of Community Health Washtenaw County Department of Human Services Washtenaw Family Support Network (SOS) Washtenaw Housing Alliance There is much to do ...

2011 Revenue & Expenses

Revenue

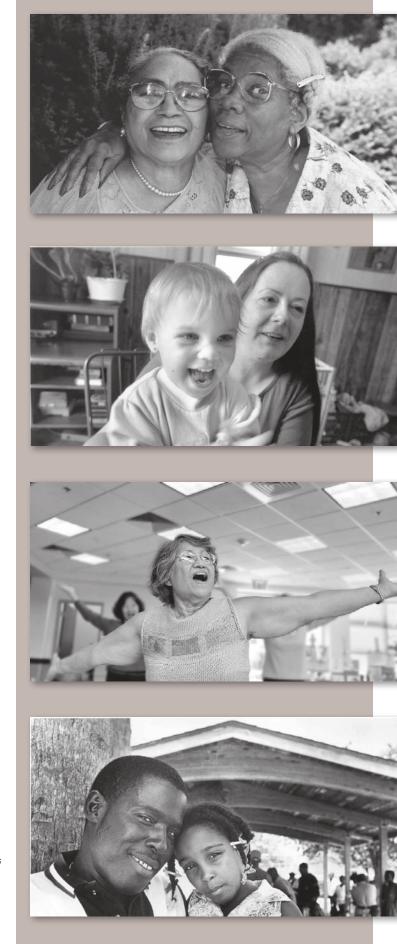
Program Service Fees	793,461	12.4 %
Public Funds	4,146,306	64.6%
Miscellaneous	322,605	5.0%
Contributions & Private Grants	671,131	10.5%
Diocese of Lansing	93,709	1.5%
United Way	324,633	5.1%
Special Events (net)	77,986	1.2%
Endowment	-22,368	-0.3%
TOTAL	6,407,463	100.0%

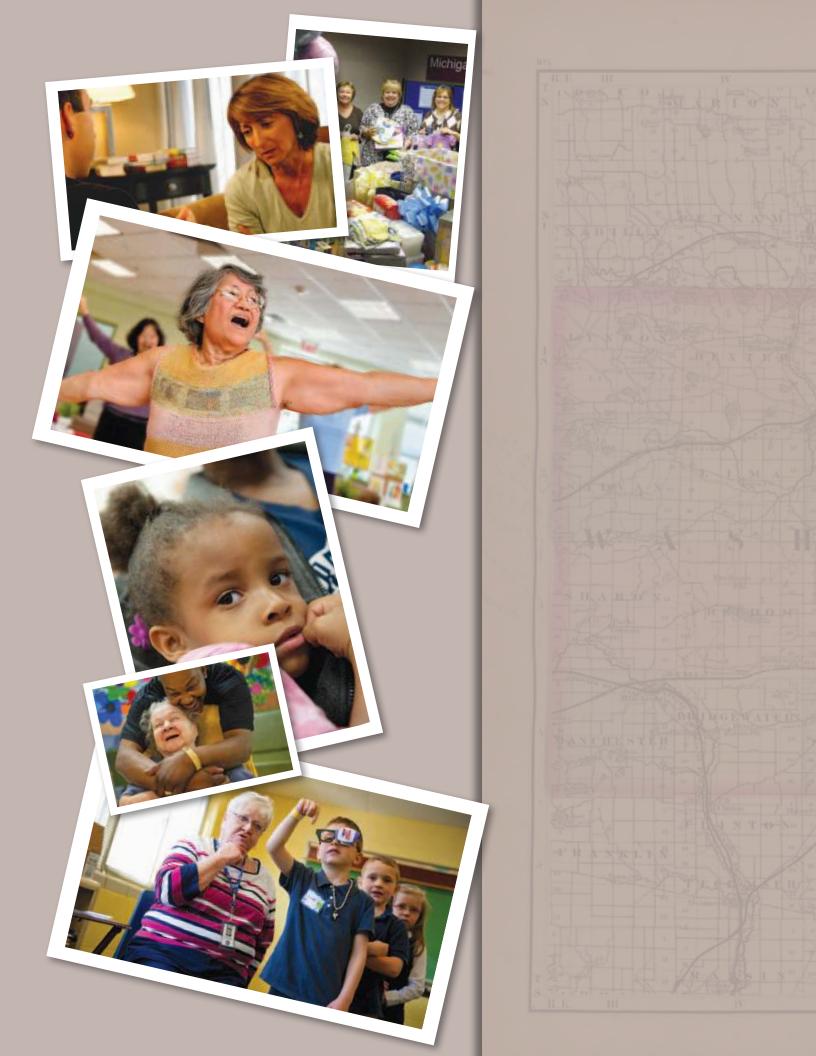
Expenses

Program Services	5,743,188	91.1%
Management & General	260,926	4.1%
Development & Marketing	303,748	4.8 %
TOTAL	6,307,862	100.0%

As of 12/31/11. Audited financials represent the consolidated financial statements of Catholic Social Services of Washtenaw County and The Marnee & John DeVine Foundation. The Marnee & John DeVine Foundation was established in 1992 to solicit, receive and administer funds for distribution to Catholic Social Services.

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...Is the work of the Catholic Church to share the love of Christ by performing the corporal and spiritual works of Mercy. We Help – We Participate – We Change Lives

